

# EPSON® ColorWorks™ C831

## Wide Color Label Printer



Epson's ColorWorks C831 industrial-strength label printer with tractor feeder is designed to handle the rigors of large-volume printing with fast print speeds, affordable high-capacity ink cartridges and exceptional reliability.

- Ideal for GHS large format drum and chemical labeling
- Industrial-strength MicroPiezo® inkjet printer with tractor feeder
- First inkjet solution that has been BS5609 certified<sup>1</sup>
- Printable area up to 8.0" x 22"
- Low TCO vs. color lasers
- Fast print speeds of up to 16.5 pages per minute<sup>2</sup>

#### Another technology first from Epson

Epson's ColorWorks C831 breakthrough industrial-strength inkjet label printer is ideal for GHS large format drum and chemical labels. It combines all the benefits of a rugged color inkjet printer with the accuracy of an 8-pin tractor feeder and is the first inkjet solution that has been BS5609 certified.<sup>1</sup> It features print speeds up to 16.5 pages/minute,<sup>2</sup> printable areas up to 8" x 22", precise label feeding to reduce jamming and high-density barcode printing, all at a lower cost than color thermal transfer or color laser printers.

#### Superior ink quality and durability

Unlike dye-based inks, Epson's world-renowned durable pigment-based inks firmly bind to media fibers, delivering outstanding stability and resistance to chemicals, water, fading and smudges. And the ColorWorks C831, with its durable inks, is certified to print on BS5609<sup>1</sup> approved labels, in addition to a wide variety of continuous paper and labels.

#### Exceptional reliability

Designed for commercial environments the ColorWorks C831 is built to last. It is dust and water resistant, can withstand weights up to 44 lbs on its top and is virtually maintenance free. The print head is designed to be permanent, improving reliability and avoiding the need for frequent head replacement as with some competitive printers.

#### Easy to use and maintain

The ColorWorks C831 features easy access to all functions including ink replacement, an intuitive control panel, auto paper loading and more. And with its automatic paper release, paper jams are handled in no time. All of these features add up to increased productivity and reduced downtime to keep your business running.

#### Backed by the leader

The ColorWorks C831 wide color label printer delivers the quality and reliability that Epson printers are known for and is backed by Epson's industry-leading service and support programs.

# Wide Color Label Printer for Large Volume Printing

## Printer

Print method	MicroPiezo® inkjet technology
Ink type <sup>6</sup>	Pigment ink, individual CMYK cartridges
Print speed (max.) <sup>2</sup>	
Draft mode	16.5 pages per minute
Normal mode	13.6 pages per minute
Super fine mode	7.0 pages per minute
Print resolution	720 dpi x 720 dpi maximum
Paper feeding method	Push tractor feed (rear in/front out)
Paper feed speed	Continuous feed 15 in./s (380 mm/s)
Media type	Continuous paper (plain paper, label, medicine bags)
Media dimensions	
Width	3.0–9.5 inches (76.2–241.3mm)
Length (one page) <sup>5</sup>	0.5–22.0 inches (12.7–558.8mm)
Thickness	2.5–7.5 mils (0.065–0.19mm)
Weight (1000 sheets) <sup>4</sup>	45kg–110kg
Printable area	
Maximum width <sup>3</sup>	8.0 inches (203.2mm)
Left margin	0.51 inches (13.0mm)
Right margin <sup>3</sup>	0.51 inches (13.0mm)
Top margin	0.08 inches (2.0mm)
Bottom margin	0.08 inches (2.0mm)
Barcode font (printer driver built-in)	Code 39, Code 128, Interleaved 2 of 5, EAN-13, EAN-8, UPC-A, UPC-E, POSTNET, QR Code
Interfaces	Hi-Speed USB, Bi-directional parallel (IEEE-1284 ECP mode supported), Ethernet 10/100 BASE-T
Control code	ESC/P Raster (undisclosed)
Operating temperature	10–35 degrees C / 20–80% RH humidity
Storage temperature	-20–40 degrees C / 5–85% RH humidity

## General information

Overall dimensions	18.3 x 18.3 x 8.8" (W x D x H)
Weight	Approx. 26 lbs (12.2kg) — without ink
Power consumption	
Printing	Approx. 20 W (mean, ISO/IEC 10561 letter)
Standby	Approx. 2.3 W (sleep mode)
Rated voltage	AC 110–240 VAC
Rated frequency	50–60 Hz
Acoustic noise	Silent feed on: approx. 48dB (A) Silent feed off: approx. 50dB (A)
EMC standards	CNS13438 Class A
Safety standards	BSMI (CNI14336), Green Mark Program compliant, UL/C-UL, NOM, Argentine, CE, EN60950
Operating system	Microsoft® Windows® XP 32-bit (SP3)/64-bit (SP2), Vista® 32-bit/64-bit (SP2), Windows 7 32-bit/64-bit, Windows Server 2003, Windows Server 2008

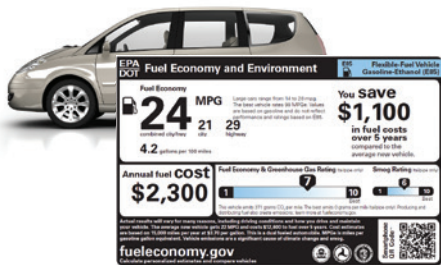
## What's in the box

- ColorWorks C831 printer
- AC cord
- Ink cartridge set (CMYK)
- Quick setup sheet
- Utilities/manuals CD
- Power switch cover



## Ordering information

Product	Color	Model Number
GP-C831 Inkjet Printer	EPAG	C11CC68122
GJC5(C) Ink Cartridge	Cyan	C13S020564
GJC5(K) Ink Cartridge	Black	C13S020563
GJC5(M) Ink Cartridge	Magenta	C13S020565
GJC5(Y) Ink Cartridge	Yellow	C13S020566



<sup>1</sup> Epson's ColorWorks C831 inkjet printer with Epson's DURABrite® pigment inks used in combination with Neenah Kimdura Poly media has been BS5609 certified.

<sup>2</sup> Print speed is based on printing the suite of ISO/IEC 24734 text and graphic images on 8.5" x 11" size pages. Speed of up to 16.5 pages per minute is based on draft mode. Actual print times will vary based on system configuration, software, and page complexity.

<sup>3</sup> The printable area is fixed relative to the left tractor starting at .51" (12.9 mm) from the left edge of the media. Right margin may be greater than .51" (12.9mm) if the media extends well past the printable area.

<sup>4</sup> Plain paper.

<sup>5</sup> Smallest individual label is 0.5" (12.7mm). Shortest distance between perforations is 4.0" (102mm). The last 5.5" (140mm) of media at end of a stack or roll is a non-printable area. Total form length from one Top-Of-Form to next T.O.F. must be aligned to an exact 1/8th or 1/100th of an inch.

<sup>6</sup> Cartridge yields vary considerably for reasons including images printed, print settings, temperature and humidity. Yields will be lower with higher-density images, hot or dusty conditions, less frequent printing, or printing predominantly with one color. All ink colors are used for printing and printer maintenance, and all colors have to be installed for printing. For print quality, part of the ink from the included cartridges is used for printer startup and a variable amount of ink remains in the cartridges after the "replace cartridge" signal. See [www.epson.com/cartridgeinfo](http://www.epson.com/cartridgeinfo) for more information about EPSON ink cartridges.





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## Products and Services

It doesn't matter what industry you're in - all businesses have four things in common: they all need to work smarter, reduce costs, increase productivity, and better serve their customers.

At General Data, our mission is to provide the best-in-class products and services, backed up by exceptional customer service, that produce maximum return on investment for our customers.

### Products

- Barcode Labels & Tags
- Thermal, Laser & Inkjet Printers
- Barcode Scanners
- Mobile Computing Devices
- Mobile Workstations
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- Thermal Transfer Ribbons
- Toner, Ink & Printer Supplies
- Histology Equipment
- Histology Reagents & Supplies

### Services

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- Enterprise & Field Mobility
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## Partners and Brands

General Data is a certified premier partner and integrator with the leading manufacturers and brands in labeling, barcoding, printing, scanning, mobility and RFID, including:

