



Equipment Service & Printer Fleet Management



Companies that depend on printing, barcode scanning, and data collection systems know the importance of a reliable service provider. In today's fast-paced world, you need comprehensive, flexible service programs that fit your business and help you stand out from the competition.

General Data is a nationally recognized single-source provider for equipment service and printer fleet management. We deliver flexible, scalable programs that help you manage maintenance costs, improve uptime, and boost productivity.

Our Services Include:

- **Printer Service**
- **Printer Consumables**
- **Barcode Equipment Service**
- **Comprehensive Managed Print Solutions**
- **Device Management & Reporting**

General Data

Dependable Service Provider

Choose a Trusted Provider

Your printers and devices are critical to your operation—you need a service provider you can count on to deliver.



General Data provides complete **Equipment Service** with **factory-certified technicians** delivering reliable, high-quality service that meets or exceeds manufacturer standards—keeping your equipment running at peak performance.

Our **Managed Print Solutions** maintain all your printing needs to save time and money, increase efficiency, and enhance security. Our AI-powered tools centralize control, automate maintenance, and optimize device use and supplies management.

Comprehensive Repair and Maintenance

Reduce costly downtime with General Data's no-hassle repair and maintenance. Whether you have one printer or an entire fleet, we provide nationwide on-site and depot repair options.

We service:

- Thermal barcode and color inkjet label printers
- Label printer applicators
- Office and multifunction (MFP) printers
- Copiers
- Barcode Scanners
- Mobile Computers
- Histology Equipment

We get it working—so you can keep working.



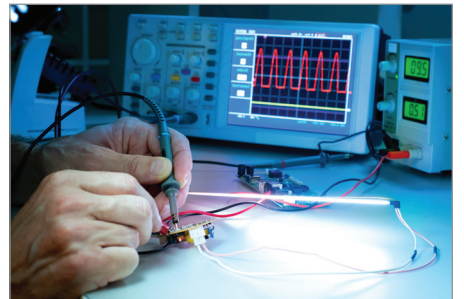
General Data

Available Service Plans

Service Plans & Options

General Data offers flexible plans to fit your needs—choose from the following, or we'll create one just for you.

- **Depot Service** – Send equipment to our facility for expert repair and maintenance.
- **Technical Support** – Virtual assistance from experienced service specialists.
- **On-Site Service** – Certified technicians perform service at your location.
- **Annual Service Contracts** – Simplify maintenance with one low annual fee and online scheduling.
 - **Bullpen Service** – Ideal for high-volume sites: place all equipment needing service in one location for efficient group maintenance.
 - **Factory-Authorized Warranty Service** – Certified repairs for equipment under warranty.
 - **Service Advantage Warranty Extension** – Upgrade factory warranties with on-site repairs and extended coverage.
- **Preventive Maintenance** – Avoid costly breakdowns with proactive upkeep.
- **Media, Parts & Consumables** – One-stop source for OEM and remanufactured parts, printheads, toner, ink, and labels



	DEPOT SERVICE	ON-SITE SERVICE	BULLPEN SERVICE	SERVICE CONTRACTS	AUTHORIZED WARRANTY SERVICE	SERVICE ADVANTAGE	MEDIA, PARTS & CONSUMABLES	HOT-SWAP SPARES	MANAGED PRINT SERVICES	DEVICE MANAGEMENT
Thermal Label Printers	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES
Print & Apply Systems	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES
Business Class Laser Printers	YES	YES	YES	YES	YES	YES	YES	YES	YES	
Business Class Line/Matrix Printers	YES	YES	YES	YES	YES	YES	YES	YES	YES	
Barcode Scanners	YES			YES	YES	YES		YES	YES	YES
Mobile Computers	YES			YES	YES	YES		YES	YES	YES
Laser Cassette Markers	YES	YES	YES	YES	YES		YES	YES	YES	

General Data

Increase Security with Device Management

Device Management Now Available

General Data has partnered with 42Gears to remotely control, secure, and monitor organizational devices (phones, laptops, tablets, IoT) to protect data and boost IT efficiency and manage the security, compliance, and support for your mobile workforce, preventing data breaches and simplifying device setup/updates. We offer:



Broadest OS & Device Support – Manage peripherals like printers, scanners, POS systems, trackers, and devices like Android, Windows, Linux, Chrome OS, and company phones.

Smarter Tracking & Security – Locate misplaced devices with GPS and industry-first indoor tracking, plus geo/time/network fencing for added control.

Faster Remote Support - Advanced remote access with faster connections, lower data use, multi-admin control, and screen recording.

Boosted productivity – Lockdown tools, streamlined app management, secure access, and built-in threat defense.

AI-Driven Efficiency – Chatbot delivers instant device insights, diagnostics, and automation.

brother

EPSON®

LEXMARK™

TSC

cab
we identify more

Honeywell

OKI®
PRINTING SOLUTIONS

xerox

CITIZEN
Micro HumanTech

hp

PRINTRONIX®

AMATO

ZEBRA

and more.

©2026 General Data Company, Inc. All rights reserved. Specifications are current at the time of publication; however, they are subject to change without notification. All trademarks and registered trademarks are property of General Data Company, Inc., Cincinnati, Ohio, USA.

General Data

General Data Company, Inc.
4354 Ferguson Dr., Cincinnati, OH 45245
844.643.1129

Email: talktous@general-data.com

Web: www.general-data.com/service

Service:

PH: 800.245.5029

Email: customersupport@general-data.com